



Mr. Craig Camel
Advanced Mold Diagnostics
500 Abbott Drive, Suite D
Broomall, PA 19008

Dear Craig,

Just wanted to thank you again for everything you and your company did to help with the recent near disaster at The National in Old City. We work with a lot of different subcontractors and your company is in a class by itself.

The emergency response you provided was amazing. Your crew was here almost before we hung up the phone, and they worked tirelessly until the job was completed including Saturday hours. The professionalism of your staff with the homeowners, HOA, insurance adjusters and others was exemplary. Even when the lawyers got involved, you were able to document and defend K. Hovnanian's position to document the process and limit our liability. You made us look good and we thank you for that.

It is a relief to be able to call on such a company when we need help. Thank you for your hard work.

Rich Francis
HOSM, DVD
K. Hovnanian Homes

A handwritten signature in blue ink, appearing to read 'Rich Francis', is written over the typed name.